

Quality Policy

Nexus Global United
Established: 2009

At **Nexus Global United**, quality is the cornerstone of our operations. Since our founding in 2009, we have grown from a regional supplier to a global leader in oil and gas solutions — a journey built on innovation, integrity, and an unwavering commitment to excellence.

We are dedicated to delivering world-class products and services that meet or exceed the expectations of our customers, partners, and stakeholders.

Our Commitments:

1. Customer Satisfaction

- Understand and fulfill customer requirements with reliability, efficiency, and responsiveness.
- Build long-term partnerships through trust and consistent service excellence.

2. Continuous Improvement

- Implement and maintain a robust Quality Management System aligned with international standards .
- Continuously review and improve processes, technologies, and competencies to drive efficiency and innovation.

3. Compliance & Responsibility

- Adhere to all applicable laws, regulations, and industry standards in the markets where we operate.
- Maintain ethical business practices and uphold the highest standards of integrity.

4. People & Competence

- Empower our workforce with training, resources, and a culture of accountability.
- Encourage innovation and collaboration to strengthen organizational capability.

5. Health, Safety & Environment

- Integrate quality with health, safety, and environmental stewardship in every project and operation.
- Strive for sustainable practices that minimize risks and protect future generations.

Our Vision:

To set the global benchmark for quality in oil and gas solutions, ensuring that every project we deliver reflects our values of **innovation, integrity, and excellence**.

This policy is communicated across all levels of the organization and is reviewed periodically to ensure its ongoing suitability and effectiveness.